

# Farmers



Bank & Trust

Atwood/Brewster/Oberlin/Colby LPO

Member FDIC

## MOBILE BANKING

- ◆ iPhones download their apps from iTunes App Store



- ◆ Androids download their apps from Google Play Store



***Customers can sign up for online banking on their phones!***

(Link at the bottom of the log-in page under “Sign up”)

### Log-In

- ◆ Users use their online banking log-in credentials for the app.
- ◆ Users will have to accept the terms and Conditions.
- ◆ Log in attempts are the same as online banking.
- ◆ Once in the app, users can set up Eyeprint ID and Touch ID for iPhone and Fingerprint for Android. ***See User Guide.***
- ◆ Password Reset is completed in the Admin Platform under Support Dashboard just like online banking.
- ◆ Users will have to receive a temporary passcode and select Private or Public before accessing their home page the first time they use their mobile device. ***See User Guide.***
- ◆ Current alerts transfer to the app.
- ◆ To add or change alerts, users will need to use a PC.

**Special Instructions for Mobile Deposit**

**See next page.**

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## MOBILE DEPOSIT

### Once you've downloaded the app

- ◆ On the app, access Check Deposit and agree to the User Agreement.
- ◆ You will receive approval via sms message or e-mail.
- ◆ On the app, access Check Deposit and follow the on screen prompts.

### Items to note

- ◆ Endorse your check like the example shown.

-On the back: Customer signature, like normal

-On the front: (Preferably) above the date, write *Farmers Bank & Trust Mobile Deposit* or *FB&T Mobile Deposit*

- ◆ Only original checks made payable to yourself are accepted.
- ◆ The following checks can't use Mobile Deposit: Two Party, Cashier's, Canadian Items, Counter/Temp, Money Orders, Postal Money Orders, or Tax Refund Checks.
- ◆ FB&T suggests keeping your check for 60 calendar days, then keep or discard.
- ◆ Statements will include an image of the check.
- ◆ Deposits made before 4:30pm will be available that evening (usually after 8:00pm). Deposits made after 4:30pm are available the next business day (after 8:00pm). Deposits made on holidays or weekends will be processed the next business day (after 8:00pm).

